

Birthday Renewal Tip: Don't Follow The Crowd!

Are you following the crowd when it comes to renewing your decal every year?

This graph is very telling. Can you guess what the tallest line represents? If you said, "their birthday," you're absolutely right.

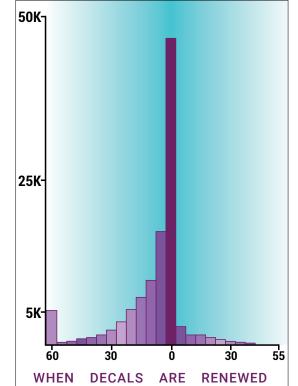
Most people wait until their birthday to renew their tag, and then do so in person at a tag office.

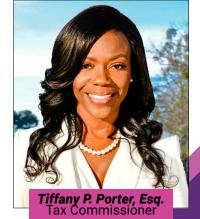
While we love to serve you and celebrate with you, there are multiple ways to renew that might make your birthday merrier.

Renewal notices are mailed at least 60 days in advance of their due date, so you have plenty of time to renew in the manner that's most convenient for you. Renew up to 90 days before your birthday, and it still doesn't expire until your next birthday. Remember to complete emissions in advance for 1998-2019 model years of all gasoline-powered cars and light duty trucks 8.500 lbs. or less.

Here's a list of the ways to renew without hampering your birthday plans:

- Online: Beware of unofficial third-party renewal sites
 that charge an extra fee to renew. You'll never fall prey
 to this if you renew by clicking the renew tag link from
 GwinnettTaxCommissioner.com. You'll receive your tag in the mail within
 two weeks.
- Kiosk: You'll find kiosks at many Kroger grocery stores in Gwinnett County, as well as two tag offices, and more across the entire metro-Atlanta area. Visit *GwinnettTaxCommissioner.com/Locations* to find the one nearest you. You'll have your decal in hand within minutes.
- Mail: Simply return the stub from your renewal notice with your payment and you'll receive your decal by return mail within two weeks





Best regards,



SAVE GAS! DO MORE THAN EVER ONLINE FOR MOTOR VEHICLES

With all of the e-services available online for motor vehicles, you can do everything except title work from the comfort of any Internet-connected device. Here are the most popular ways people are helping themselves at eservices.drives.ga.gov

- 1. Duplicate Registration receive by email, print.
- **2. Cancel Registration** find your vehicle, submit, done.
- 3. Renew Tags receive decal within five days; convenience fee applies.
 - 4. Pay Insurance Fines identify your vehicle and yourself, pay.
 - 5. Prestige License Plate Inquiry discover what's available.



Residents are encouraged to reserve in-person visits for title work, tax liens and other complex transactions. Simple tag renewals or tax payments are easily completed online or by mail to skip an office visit. When an in-person visit is needed, skip the line by making an appointment up to two weeks in advance. Here's how: Go to <code>GwinnettTaxCommissioner.com/Appointments</code>, find your desired office location, click "Make an Appointment," select your service, then the date and time that suits you. Complete the contact form and the system will send a text message to confirm the appointment as well as a link to cancel if needed.

We're Here to Help!

Customer Service Agents available 8 a.m. - 5 p.m. weekdays.

Property Tax: tax@gwinnettcounty.com • 770-822-8800
Motor Vehicles: tag@gwinnettcounty.com • 770-822-8818
Chat with us at GwinnettTaxCommissioner.com.

Tag Office Hours • All Locations

MON • TUE • THU • FRI	WED	SAT
8:30 - 5:30	8:30 - 6:00	Closed

Make an appointment or check tag office wait times in advance at *GwinnettTaxCommissioner.com*.

