



TAX & TAG TIPS

From

Denise R. Mitchell, MPA
Tax Commissioner



Renewal Tip: Kiosks Are Ready When You Need Them

When it comes to renewing your registration, I recommend that you renew early and consider renewing online. However, life doesn't always go according to plan. Before you know it, a year has gone by and it's your birthday. When time is running out and you need to quickly renew your tag, a tag renewal kiosk is just what you need.

These self-service kiosks are easy and convenient to use. All you need is your driver's license and a debit or credit card to get your decal instantly. Twenty-four-hour kiosks are located in the Lawrenceville and North Gwinnett tag offices. You are not limited to kiosks in Gwinnett, you can use any DMV kiosk across the metro area and conduct your business in English or Spanish.

If you recently moved, it's important to change your address prior to renewing. A passing emissions test (if required) and liability insurance must also be on file. Debit and credit cards are accepted with convenience fees. Up to 10 vehicles may be renewed with one convenience fee. Title services are not available at kiosks. To find one near you, visit GwinnettTaxCommissioner.com/kiosks.



Best regards,

I want to help you conduct your tax and tag business with ease. Send your questions or suggestions to TaxCommissioner@gwinnettcountry.com.



CHANGING YOUR ADDRESS ONLINE IS QUICK & EASY!



There are many services available for motor vehicles on the Georgia Department of Revenue's e-services website. One of many is the ability to change the address on your registration. You can change your primary residence, mailing address, or both.

Visit eservices.drives.ga.gov and click on 'Change Address' under Featured Services. Log in using your driver's license and tag number or Vehicle Identification Number (VIN), then follow the prompts. Proof of residency, such as an updated Georgia driver's license, utility bill, bank statement or voter registration card is also required.



IF AN IN-PERSON VISIT IS REQUIRED, MAKE AN APPOINTMENT!

Residents are encouraged to reserve in-person visits for title processing, tax liens, and other complex transactions. When an in-person visit is needed, skip the line. Make an appointment up to two weeks in advance. Here's how: Go to GwinnettTaxCommissioner.com/Appointments. Find your desired office location, click "Make an Appointment," select your service, then the date and time that suits you. Complete the contact form and you will receive a text message to confirm the appointment, as well as a link to cancel, if needed.

We're Here to Help!

Customer Service Agents available 8 a.m. - 5 p.m. weekdays.

Property Tax: tax@gwinnettcountry.com • 770-822-8800
Motor Vehicles: tag@gwinnettcountry.com • 770-822-8818
Chat with us at www.GwinnettTaxCommissioner.com.



Tag Office Hours • All Locations

MON • TUE • THU • FRI	WED	SAT • SUN
8:30 - 5:30	8:30 - 6:00	Closed