



TAX & TAG TIPS

NOVEMBER 2022

Renewal Tip: Kiosks Are Ready When You Need Them

When it comes to renewing your registration, I always recommend that you renew early and that you consider renewing online. However, life doesn't always go according to plan and before you know it, a year has gone by and it's your birthday again. When time is running out and you must renew your tag right away, a self-serve renewal kiosk could be just what you need.

Kiosks are an easy and convenient way to renew your tag – all you need is your license and debit or credit card to get your decal instantly. There are 24/7 kiosks located in the Lawrenceville and North Gwinnett tag offices, as well as Kroger stores across the county and metro area. Gwinnett residents can use any DMV kiosk across the metro area and conduct their business in English or Spanish.

If you have moved recently, it's also important to change your address online prior to renewing (see back for instructions). Liability insurance and a passing emissions test, if required, must also already be on file. Debit and credit cards are accepted with convenience fees. Up to 10 vehicles may be renewed with one convenience fee, and title services are not available at kiosks. To find one near you, visit GwinnettTaxCommissioner.com/kiosks.



Denise R. Mitchell, MPA
Tax Commissioner

Best regards,

I want to help you *conduct your tax and tag business with ease*. Send your questions or suggestions to TaxCommissioner@gwinnettcountry.com.



IF AN IN-PERSON VISIT IS REQUIRED, HERE'S HOW TO MAKE AN APPOINTMENT

Residents are encouraged to reserve in-person visits for title work, tax liens and other complex transactions. Simple tag renewals or tax payments are easily completed online or by mail to skip an office visit. When an in-person visit is needed, skip the line by making an appointment up to two weeks in advance. Here's how: Go to GwinnettTaxCommissioner.com/Appointments, find your desired office location, click "Make an Appointment," select your service, then the date and time that suits you. Complete the contact form and the system will send a text message to confirm the appointment as well as a link to cancel if needed.



CHANGING YOUR ADDRESS ONLINE IS QUICK & EASY!

There are many services available for motor vehicles on the Georgia Department of Revenue's e-services website. One of which is the ability to change the address on your registration. You can change your primary residence, mailing address, or both.

Visit eservices.drives.ga.gov and click on 'Change Address' under Featured Services. Log in using your driver's license and tag number or Vehicle Identification Number (VIN), then follow the prompts. Proof of residency, such as an updated Georgia driver's license, utility bill, bank statement or voter registration card is also required.

We're Here to Help!

Customer Service Agents available 8 a.m. - 5 p.m. weekdays.

Property Tax: tax@gwinnettcountry.com • 770-822-8800
Motor Vehicles: tag@gwinnettcountry.com • 770-822-8818
Chat with us at GwinnettTaxCommissioner.com.



MAKE AN APPOINTMENT

Make an appointment or check wait times in advance at
GwinnettTaxCommissioner.com/appointments.

Tag Office Hours • All Locations

MON • TUE • THU • FRI	WED	SAT • SUN
8:30 - 5:30	8:30 - 6:00	Closed