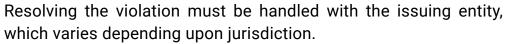


## Frustration-Saving Tip: Unpaid School Zone Violations Block Your Tag & Title

Drivers are often surprised to learn that an unpaid school zone speeding violation has placed a hold on their vehicle title and registration. In other words, they cannot renew their decal, sell, title or do anything else with the vehicle until the violation is paid.



Many drivers do not recall speeding through a school zone nor receiving the Notice of Violation in the mail. Nevertheless, if unpaid, the violation will prevent registration renewal or any title work for the vehicle.



However, if the Georgia Department of Revenue (DOR) has placed a hold and you are unaware of the violation, my Call Center agents are able to look up a vehicle record and provide the appropriate phone number to contact.

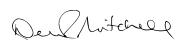
Once paid, it takes up to 48 hours for the DOR to release the hold. Make it a habit to renew early so that any surprises can be addressed before your tag expires.

Best regards,



**Denise R. Mitchell, MPA**Tax Commissioner

**SCHOOL** 





## SAVE GAS! DO MORE THAN EVER ONLINE FOR MOTOR VEHICLES

With all of the e-services available online for motor vehicles, you can do everything except title work from the comfort of any Internet-connected device. Here are the most popular ways people are helping themselves at eservices.drives.ga.gov

- 1. Duplicate Registration receive by email, print.
- **2. Cancel Registration** find your vehicle, submit, done.
- 3. Renew Tags receive decal within 5-10 days; convenience fee applies.
- 4. Pay Insurance Fines identify your vehicle and yourself, pay.
- **5. Prestige License Plate Inquiry** discover what's available.



Kiosks are proving to be very popular and for good reason. First, you can renew your tag while you're grocery shopping, since many Kroger stores have kiosks. All you need to get started is your driver's license, and you can renew up to 60 days before your birthday. Convenience fees apply and you may renew up to 10 vehicles under one convenience fee. For locations, visit GwinnettTaxCommissioner.com/kiosks.

## We're Here to Help!

Customer Service Agents available 8 a.m. - 5 p.m. weekdays.

**Property Tax:** tax@gwinnettcounty.com • 770-822-8800 **Motor Vehicles:** tag@gwinnettcounty.com • 770-822-8818 **Chat with us at** GwinnettTaxCommissioner.com.



## **MAKE AN APPOINTMENT**

Make an appointment or check wait times in advance at *GwinnettTaxCommissioner.com/appointments*.

Tag Office Hours • All Locations

MON • TUE • THU • FRI	WED	SAT • SUN
8:30 - 5:30	8:30 - 6:00	Closed